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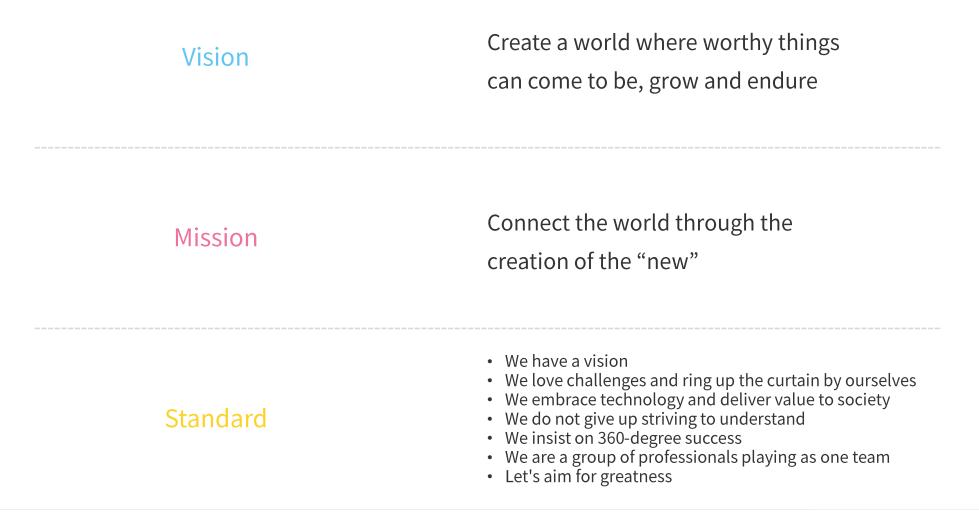


Financial Results Briefing Materials for Q1 of FY2022/9 (ended December 31,2021)

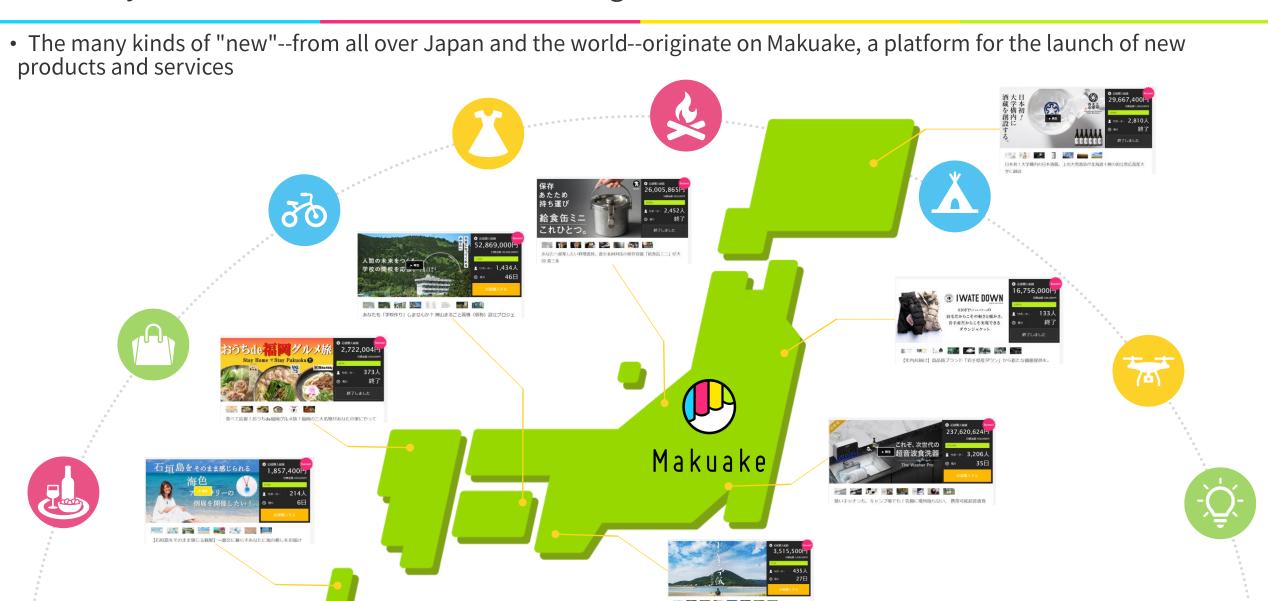
Makuake, Inc.

The World Makuake Aspires For

• Guided by our vision and mission, we are striving for society enriched through the connection of the "new" that consumers seek and the "new" that companies wish to introduce to the world

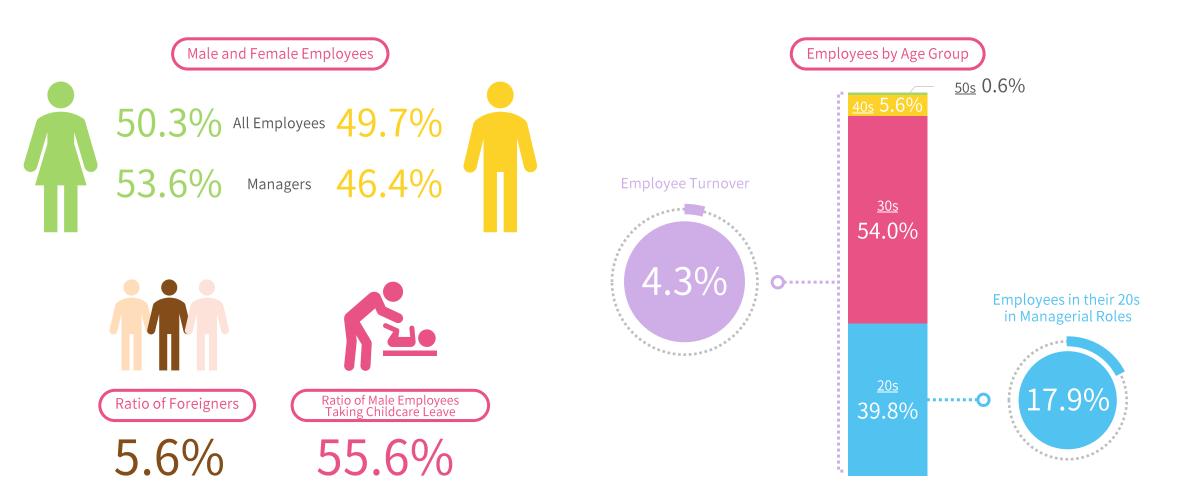


The Many Kinds of "New" that Makuake Brings into the World



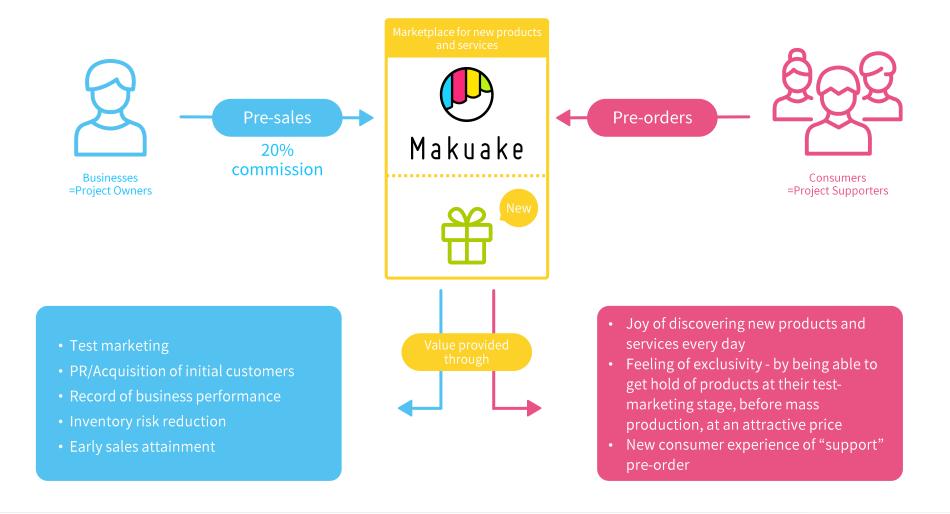
Makuake: Organization Driven by Diversity Vision

• We are growing as an organization where diverse staff members pursue the same goals--their conduct is evaluated and commended according to our mission standards (action guidelines)--in order to implement our vision whose adoption by all is our highest priority



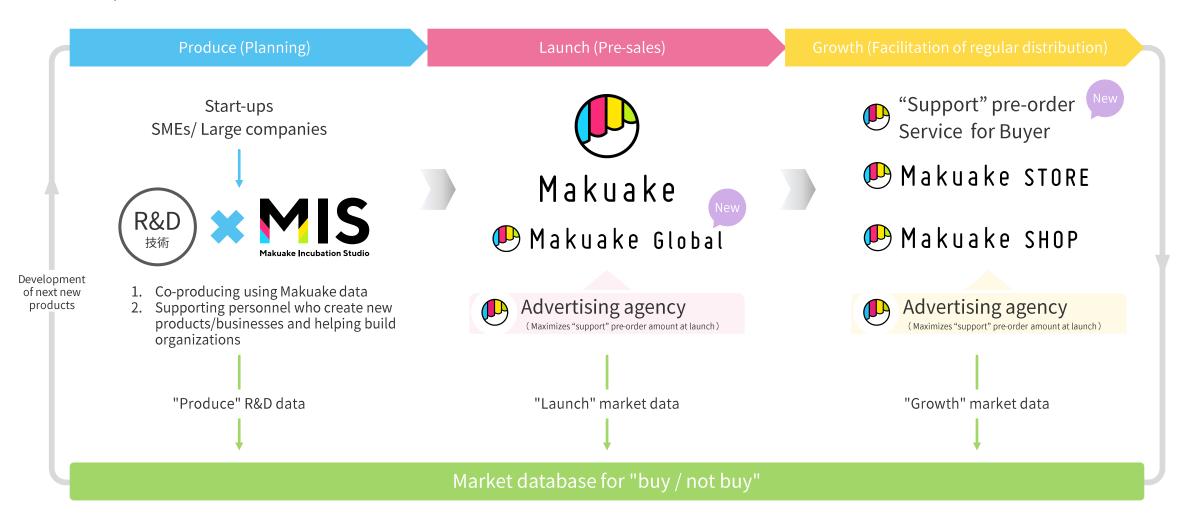
Makuake's Business Model

• Businesses pre-sell their new products and services still in the planning phase on Makuake, while consumers, in the spirit of cheering on, pre-purchase their products of interest through "support" pre-ordering. In exchange, we receive a 20% commission from the companies



Ecosystem Created by Makuake-Related Services

• By supporting everything from new product and service planning to market launch, and to sales expansion after massproduction, we can accumulate a variety of market data, give hints to businesses about the next new product, and continue to provide new products to consumers



Financial Results

Overview of Q1 FY2022/9



- The gross amount of "support" pre-orders (GMV) was up 19% YoY but declined 7.5% from Q4 FY2021
- The path to reopening the economy still remains unclear



- Key indicators--the number of published new projects and access UU--have both increased as market needs for our products and services continued to grow
- CVR was down as this was a startup period for our CVR improvement measures

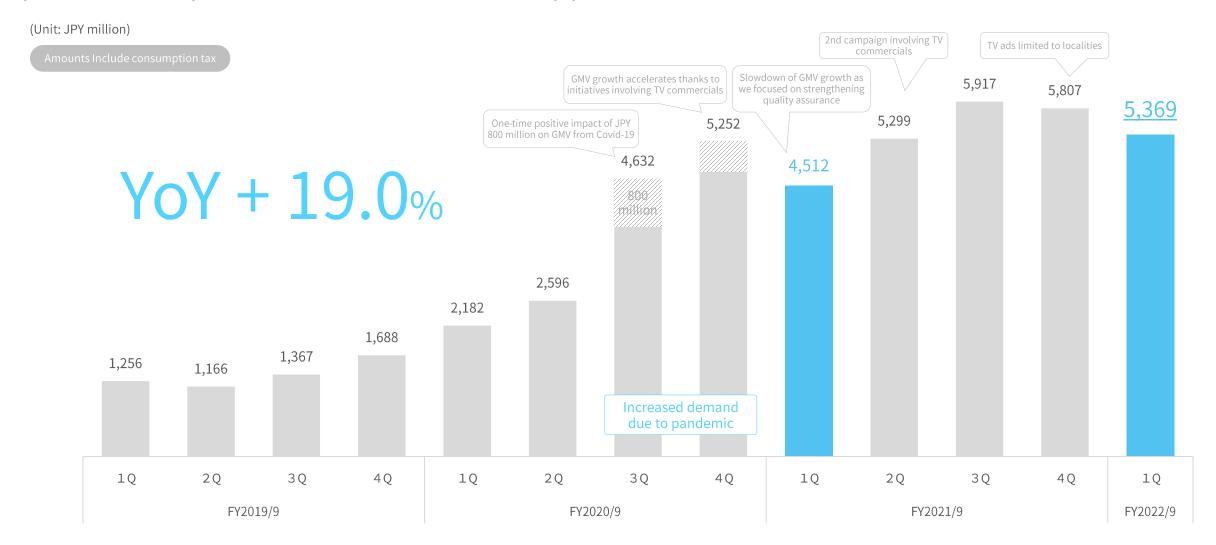


- Started transitioning to the new organizational structure for curators and screening/monitoring staff
- Strengthened development of user-centered functionalities to be released from Q2
- Established Makuake Data Lab and commenced analyses of more detailed user data

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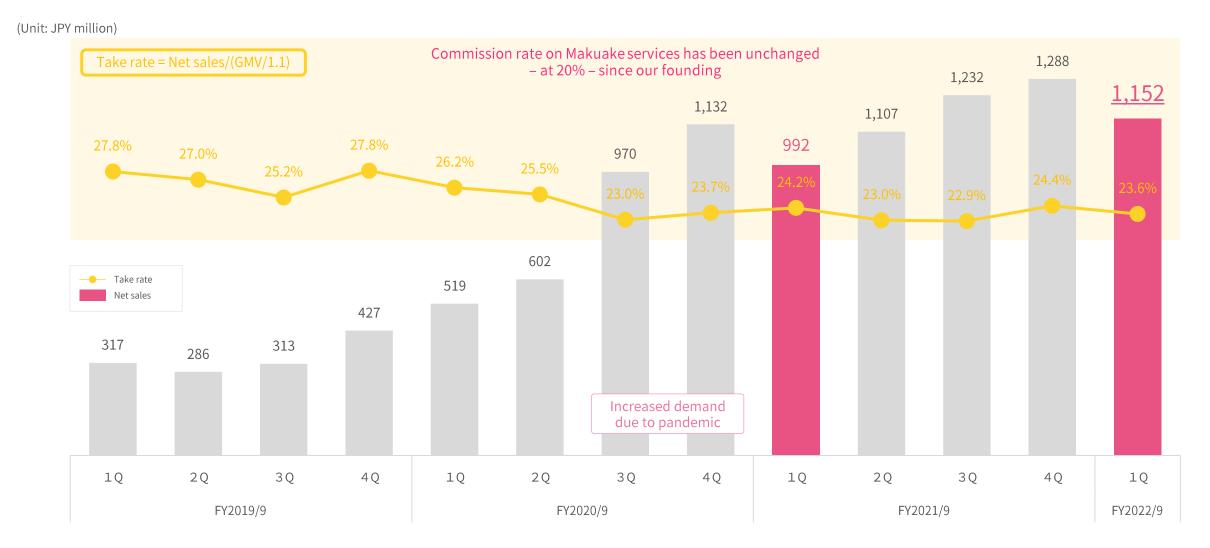
Gross Amount of "Support" pre-orders (GMV), Quarterly

• GMV grew 19% YoY on increases in the number of published new projects and access UU but declined 7.5% from the previous quarter--on no improvement in CVR as Q1 was a startup period for our measures to raise conversion rate



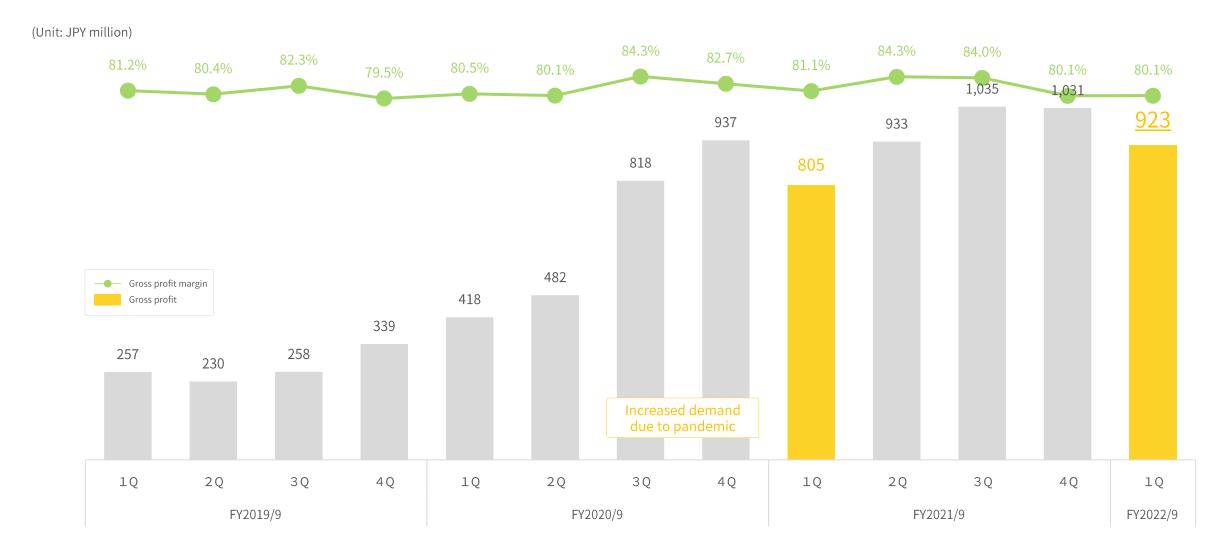
Net Sales and Take Rate

• Net Sales were up 16.1% YoY but down 10.5% from the previous quarter on declines in GMV and advertising revenue. Take rate declined slightly as the proportion of optional services in total revenue declined



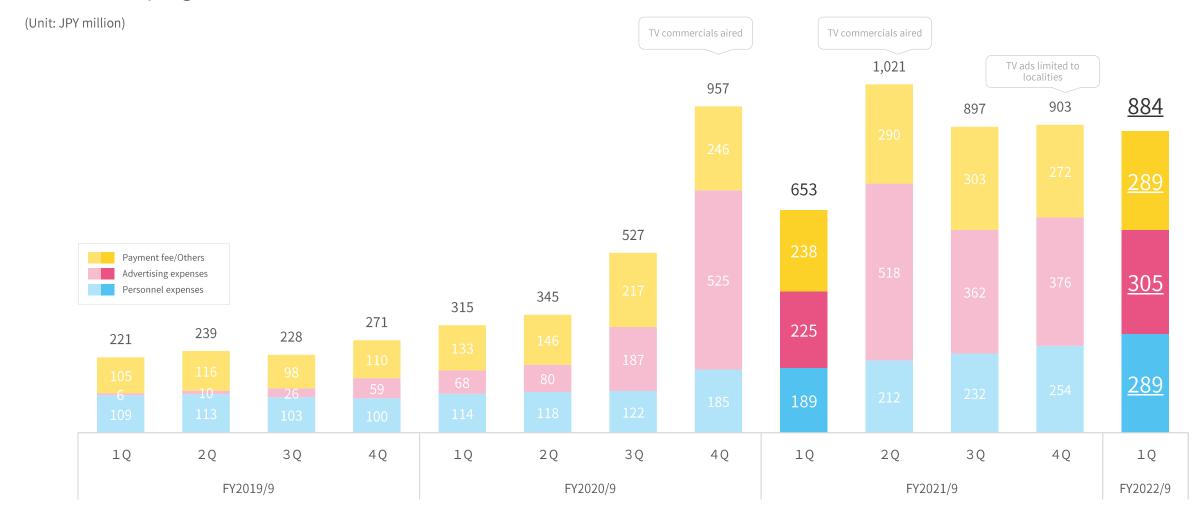
Gross Profit and Gross Profit Margin

• While gross profit was up 14.6% YoY, gross profit margin declined 1.0% YoY due to increased server-related costs to accommodate new users



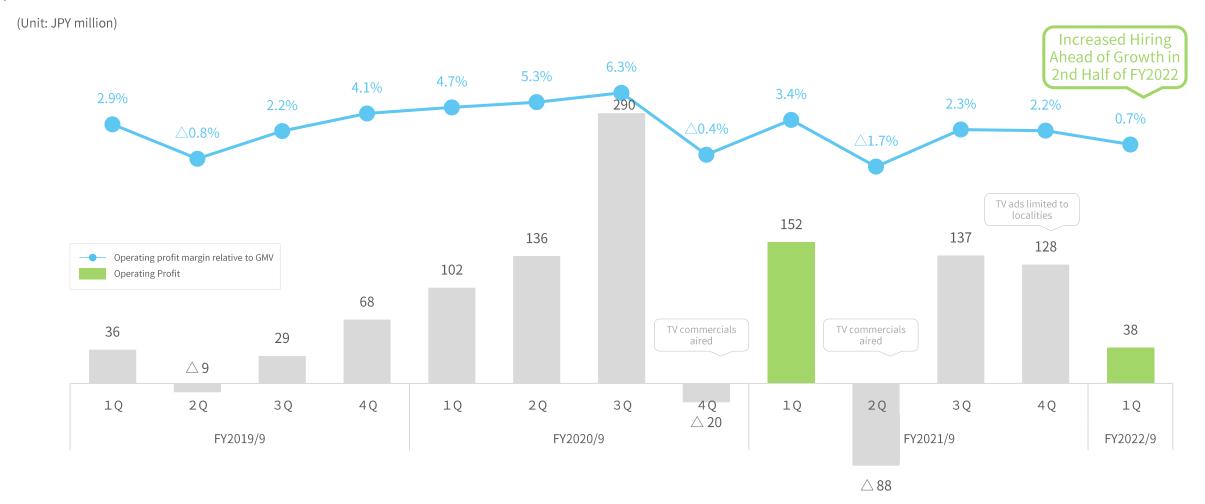
Selling, General and Administrative Expenses

• While personnel expenses rose as we strengthened hiring centered mainly on curators, advertising expenses were down 2.1% QoQ as we ran web ads in line with our internal RoI standards. We intend to adjust the timing of our large-scale advertising as we watch the progress with CVR



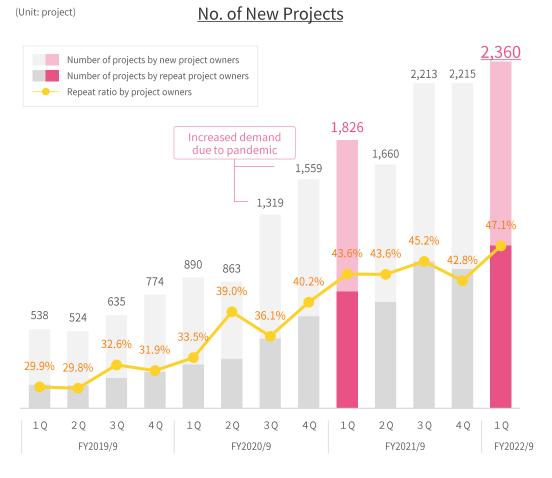
Operating Profit and Operating Profit Margin Relative to GMV

• While making aggressive upfront investments in hiring talent ahead of growth in the 2nd half of the year, we sought to secure operating profit by controlling costs such as advertising expenses by making sure they reflect our revenue path. Operating profit was down 74.6% YoY and 69.9% QoQ



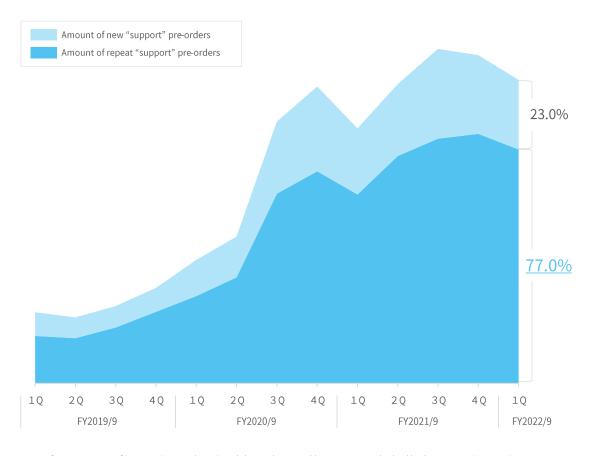
Key Performance Indicators (1)

• In addition to a continued increase in the number of published new projects, the repeat ratio of projects owners--the ratio of those who had used Makuake within the previous year--rose to 47.1%, while the repeat ratio of "support" pre-order by supporters--to 77.0%



^{*}Ratio of new projects published during the period by owners who had had a previous project with us within the prior 12 months to total number of published new projects

Repeat "Support" pre-order Rate

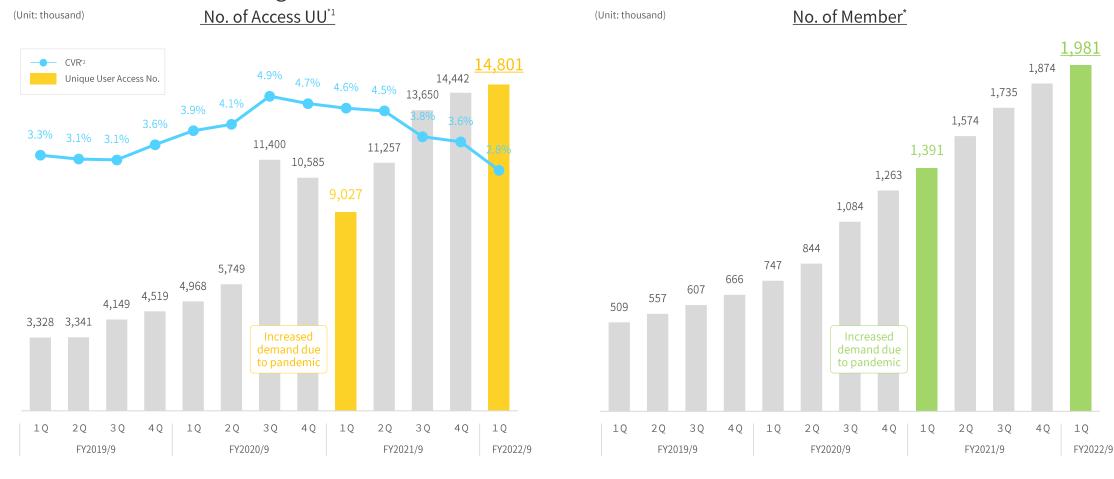


Ratio of gross amount of "support" pre-orders placed during the period by supporters who had had a previous "support" pre-order within the prior 12 months to total gross amount of "support" pre-orders via Makuake's services. Note that as of FY2020/9, we are using an improved calculation method with better data accuracy.

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Key Performance Indicators (2)

• With the rising number of published new projects, our visibility--as the go-to place to discover new products--increased, leading to higher access UU numbers. On the other hand, it was a startup period for our measures to improve CVR--we will continue with our initiatives aiming to raise CVR from the second half



^{*1} Number of persons who visited Makuake during the period

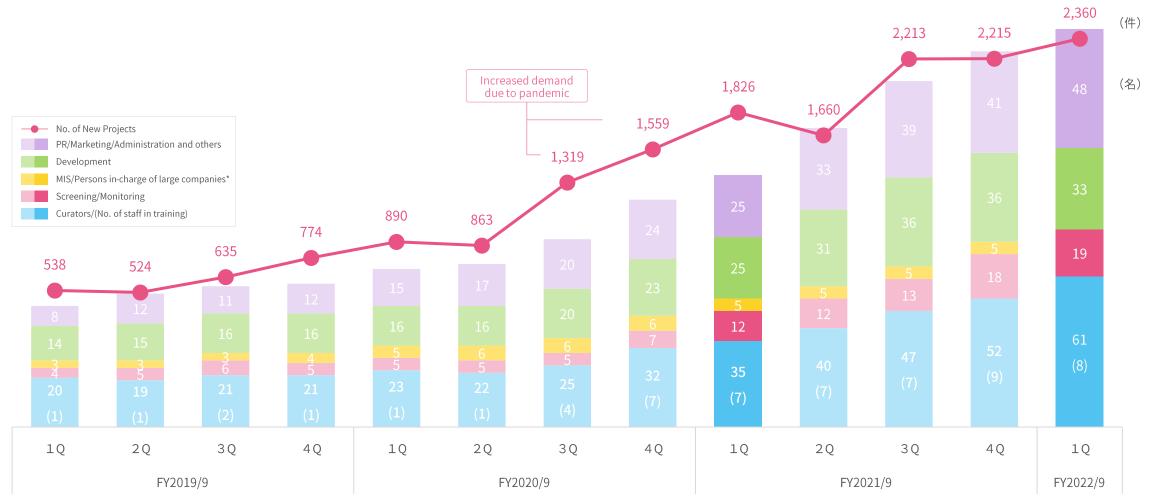
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^{*2} CVR: Conversion Rate: the ratio of access UU on Makuake who placed a "support" pre-order to total access UU (number of "support" pre-orders ÷ total access UU). Please see Appendix for the number of "support" pre-orders.

^{*} Cumulative number of registered members = persons who placed at least one "support" pre-order

Number of Published New Projects and Employee Count

• While the number of projects per curator per month came in below 15, which is a not-to-exceed target for us, the issue of lightening the workload of screening/monitoring staff remained outstanding as additional members will continue joining us from Q2



^{*}Given that MIS/Persons in charge of large companies are increasingly co-performing curator duties, we are adding their numbers to the headcount of the curator organization from Q1 FY2022/9

Major Projects Launched in Q1 FY2022/9

• While new products that incorporate advanced technology remained in demand, many projects that drew attention were for items popular with women as well . We are also seeing collaboration between project owners leading to winning products



















Major Projects Launched in Q1 FY2022/9 (Large Companies)

• It's not only global enterprises--we are also seeing successive launches of projects done by large companies with deep roots in localities

















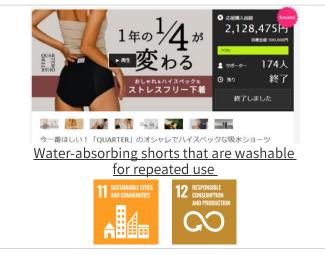


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SGDs-related Projects Published in Q1 FY2022/9

• We saw an increasing number of project owners who came to market with products embracing sustainable consumption and production, as well as environmental protection and preservation













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Topics: PR Releases (1)

<u>Establishment of Makuake Branch</u> <u>in Chugoku and Shikoku</u>



On October 14, 2021 (Thu), we established a branch in Hiroshima City, Hiroshima Prefecture, to promote the use of "Makuake" platform in Chugoku and Shikoku regions By setting up in Hiroshima City--the center of Chugoku and Shikoku regions, we aim to deepen cooperation with local businesses and financial institutions with whom we have tie-ups, partner with local governments, and support projects from a wider range of businesses

The number of companies registered for "support" pre-order Service for Buyer exceeds 100



Upon registration, the buyer is able to purchase--at a buyer-exclusive price, and in quantity and under other conditions set by the project owner--products that, upon the end of their listing on Makuake, can be sold to consumers in real storefronts and through e-commerce We started providing registration information in July 2021, exceeded 100 registrants in November 2021, and are now working on the development of functionalities to offer this service full-scale in the spring

Topics: PR Releases (2)

<u>Great Place to Work Institute gives Makuake their</u> "<u>Great Place to Work-Certified</u>" <u>designation</u>



The background to our certification describes the following features considered to be relative strengths compared to other companies of similar size

Makuake's 3 strengths:

The company contributes to community and society Its management/administrators are properly appointed Its management/administrators encourage employee participation in decision making

Establishment of Makuake Data Lab



How we plan to use the data:

- Provide project owners with success case analysis data
- Provide data useful to project owners in their product planning
- Strengthen information dissemination on trends in new products and services
- Use it to improve Makuake services
- Use it in our new business endeavors

Progress on Growth Strategy for FY2022/9

Full-Year Forecasts for FY2022

• Will raise overall business performance, including the gross amount of "support" pre-orders: , by a factor of 1.4

(Units: Millions of yen)	FY 2021/9	FY 2022/9	Change	Percentage change
Gross Amount of "Support" pre-orders: GMV (Tax included)	21,536	30,000	+8,463	+39.3%
Net Sales	4,621	6,200	+1,578	+34.2%
Operating Profit	329	465	+135	+41.3%
Ordinary Profit	326	460	+133	+41.1%
Net Income	246	350	+103	+41.9%

Growth Strategy for FY2022

• In FY2022, we will diligently work on raising Makuake's media value and operational excellence

1 Increase the Number of High-Quality Projects

Raise the Number of Customers

Raise CVR

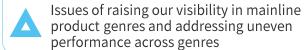
Q1 Progress Report on Growth Strategy

• We undertook new initiatives to raise Makuake's media value and operational excellence. We are laying the foundations for further growth in the second half of the year and have defined areas for improvement to proceed to the next stage

Increase the Number of High-Quality Projects

Select and Concentrate in Mainline Genres





Curators to Operate as Team of Professionals

Started transitioning to the new system and initiated new training arrangements to raise skill levels



Early Acquisition and Training of Important Talent

··· Hiring of curators proceeding smoothly

··· Expect many to join in Q2

 Increased screening/monitoring job workloads as hiring for these roles is running behind schedule

The issue of training due to large increases in personnel

2

Raise the Number of Customers

Increase Exposure through Ads/PR

··· Continued exposure on web media and TV

··· Customer acquisition via web ads running smoothly

Collaboration with TV programs under discussion

Enhance CRM

Enhancement of the "recommend" feature in our newsletters

 Rethink of newsletter dissemination by segment still under discussion

 Delays with in-app notification functionality improvement

Development of App-Centered New Functionalities

Improvements to in-app search functionality

Δ

Still readying release of new app functionalities

Pursue Ease of Encountering and Ease of Use

Increased use of the app after making "Curious About It" screen button available to guests
 Improvements to the "look for it" (search) feature

Still readying release of new app functionalities

Continuous improvement in curator consulting

In-department study groups in place, conducting regular meetings to share know-how, building consulting skills from the bottom up

Issues with securing time for consulting skills training due to screening/monitoring workload

3

Raise CVI

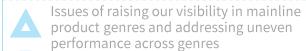
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Q2 Improvement Plan for Growth Strategy

• We expect curator screening/monitoring workload to decline as we strengthen this function by hiring more screening/monitoring staff members. Further, with new functionalities--mainly for our app--becoming available from Q2, we will strive to improve CVR

Increase the Number of **High-Quality Projects**

Select and Concentrate in Mainline Genres





Focus PR on those mainline genres where recognition is low

Curators to Operate as Team of Professionals



Workload of curators in charge of creative work rising due to workload related to screening/monitoring of projects



Adjusting the forcefulness of our approach to the riskiness of the project as revealed by screening

Early Acquisition and Training of Important Talent



··· Increased screening/monitoring job workloads as hiring for these roles is running behind schedule



··· The issue of training due to large increases in personnel · · · Creating a new system to strengthen training of



Screening/monitoring talent--in large

curators numbers--expected to join the company in Q2

Raise the Number of

Customers

Increase Exposure through Ads/PR



Collaboration with TV programs under discussion



Projects to collaborate with TV programs will start in O2

Enhance CRM



- segment still under discussion
- · · · Delays with in-app notification functionality improvements



- ··· Commenced dissemination of newsletters by new segments
- Expect an app release with in-app notification functionality improvement this January

Development of App-Centered New **Functionalities**



Still readying release of new app functionalities



Back-to-back releases with new app functionalities started in January





Still readying release of new app functionalities



Back-to-back releases with new app functionalities started in January

Continuous improvement



Issues with securing time for consulting skills training due to screening/monitoring workload



··· Large numbers of curators and screening/monitoring staff expected to join the company in O2



Adjusting the forcefulness of our approach to the riskiness of the project as revealed by screening

Makuake's New Functionalities Arriving from Q2

• We expect releases of new functionalities--mainly for our app heavily utilized by our core users--that improve the discovery (finding/encountering) experience to continue in rapid succession

<u>Discovery (Finding/Encountering) Experience</u>

Today's Recommendation



Finding a project for a "support" pre-orderfrom among the projects recommended every day to suit one's interests--through better accuracy of the "recommend" feature

Arriving beginning of February

Projects surging in popularity



Finding a project to one's liking from among the projects surging in "support" pre-order amount--projects getting attention from Makuake's users

Arriving mid-February

Suggest Functionality



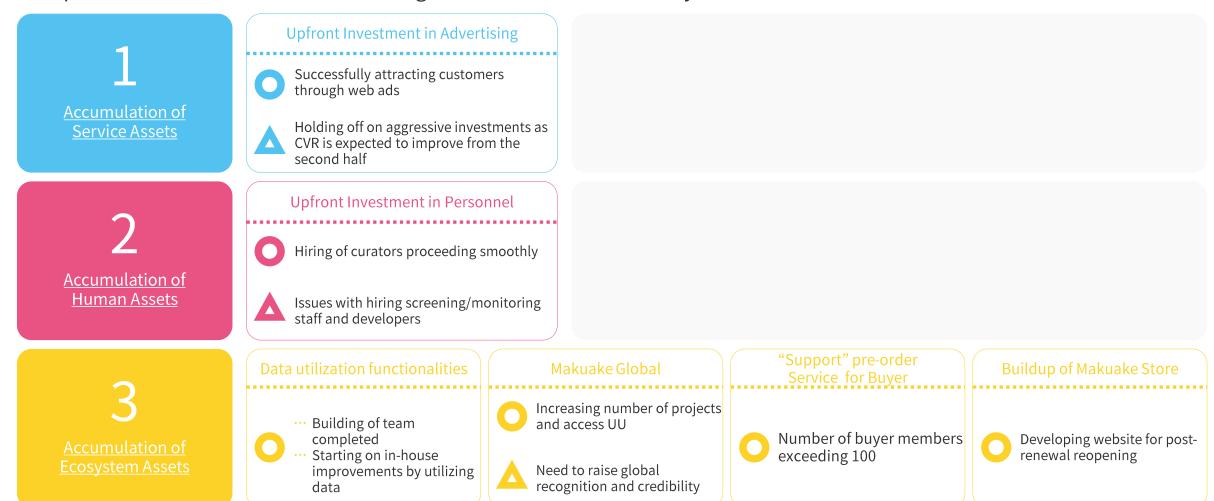
Quickly finding what one is looking for as a list of likely projects of interest--based on one's browsing and purchasing history--is displayed when entering search terms

Arriving after March

^{*}Please note that the timing of releases can be pushed forward or back due to changes in their priority

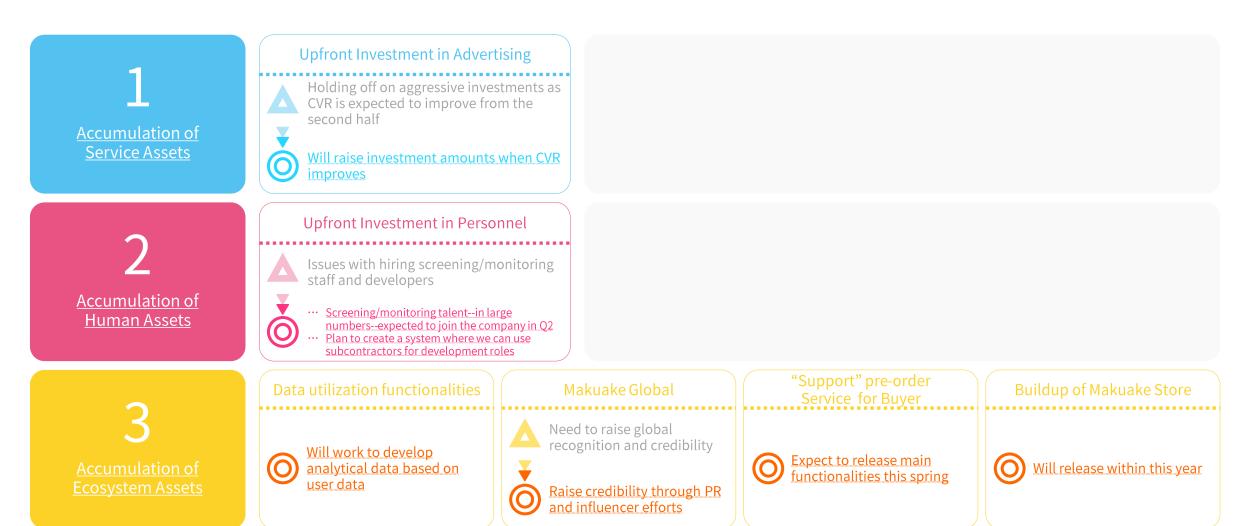
Q1 Progress Report on Upfront Investment in Accumulation of Assets

• We are making upfront investments in recruitment to lay the groundwork for our 2nd half growth plans. Further, the development of a range of new services that strengthen Makuake's ecosystem is proceeding smoothly--we are starting their initial operation with the view of monetizing them from the next fiscal year



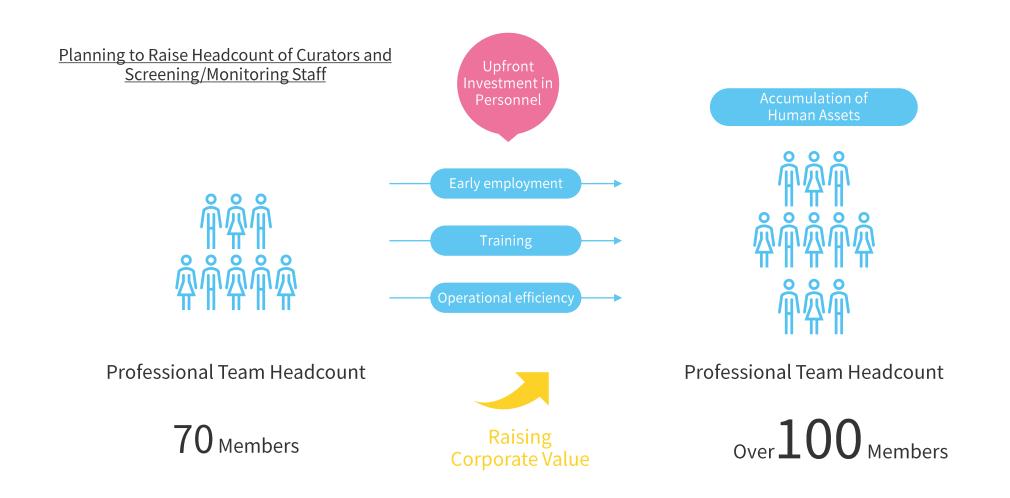
Q2 Improvement Plan for Upfront Investment in Accumulation of Assets

• We will continue to make upfront investments in recruitment. On the other hand, we intend to adjust the timing of making investments in advertising (to raise the value of service assets) as we watch the progress with CVR



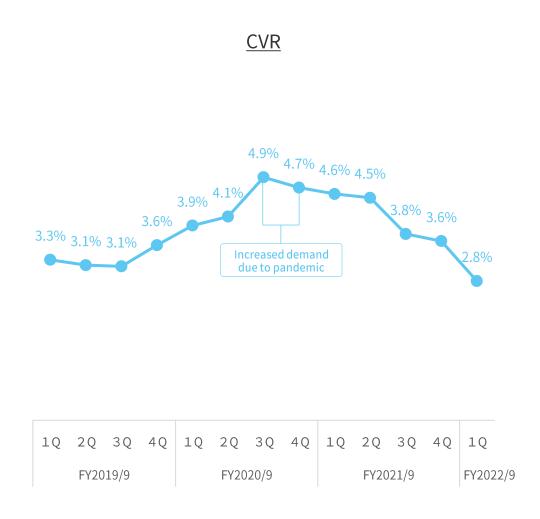
Accumulation of Human Assets Through Additions to Personnel and Improving CVR

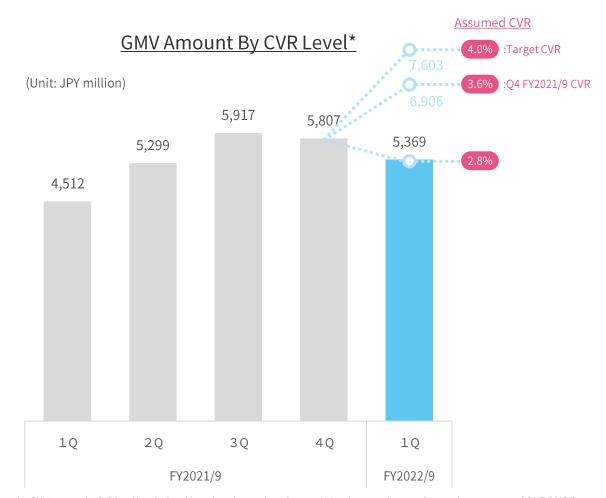
• We are accumulating human assets to grow the number of published new projects and improve CVR by hiring curators and screening/monitoring staff, continuing to provide training and further improving our operational excellence



CVR Level Targeted for Achievement During 2nd Half and GMV Under This Scenario

• We expect CVR to improve in the second half of the year thanks to a range of measures taken in the first half, with CVR reaching its pre-pandemic "normal" level we had achieved before





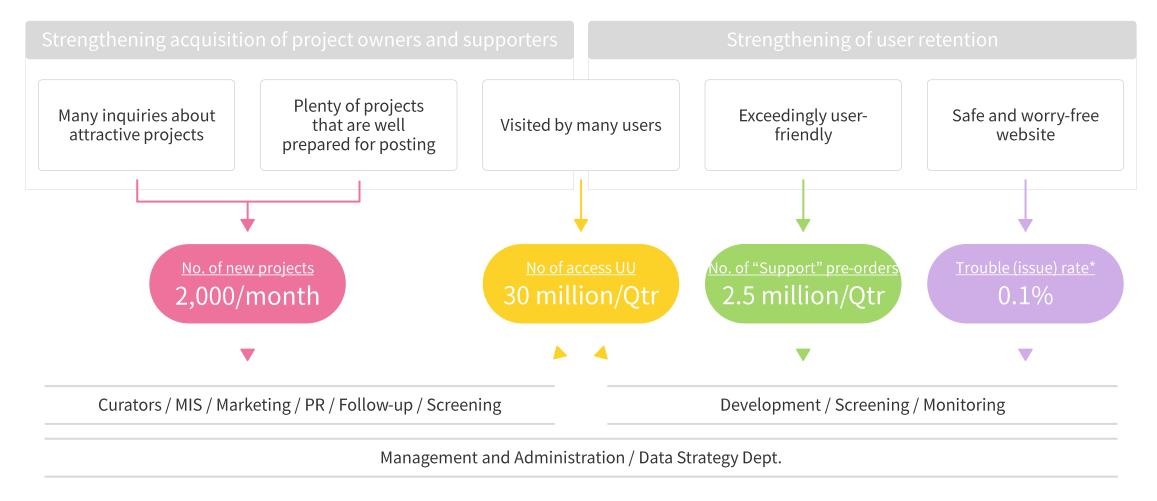
^{*1.} GMV amount by CVR level is calculated based on the number of access UU and average "support" pre-order amount as of Q1 FY2022/9

Medium-Term Business Plan and Progress Report

(FY2021-2025)

Medium-Term KPI Targets

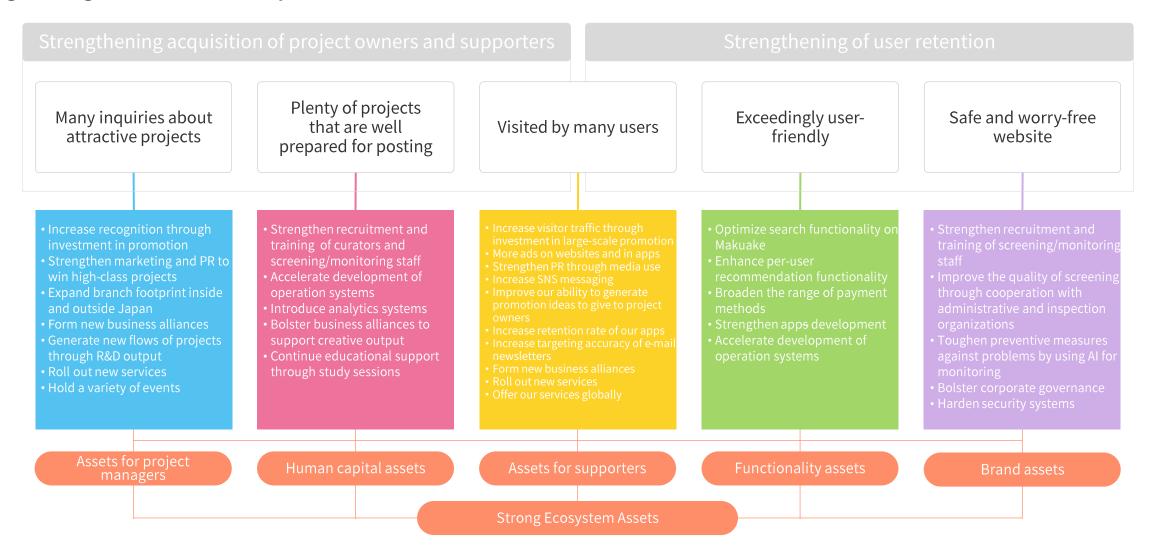
• Here are our respective KPIs for increasing the number of new project owners and supporters, as well as retaining users, with their targets set to achieve GMV of JPY 100 billion



^{*}Trouble (issue): the ratio of projects where there was a material discrepancy between the content of a project page and that of an item actually provided, meaning we were unable to deliver on the original purpose of the "support" pre-order and had to make an adjustment on our side

Accumulation of Assets Under Medium-Term Management Strategy

• We believe that accumulation of assets through a range of initiatives will become the foundation for the expansion and strengthening of Makuake's ecosystem



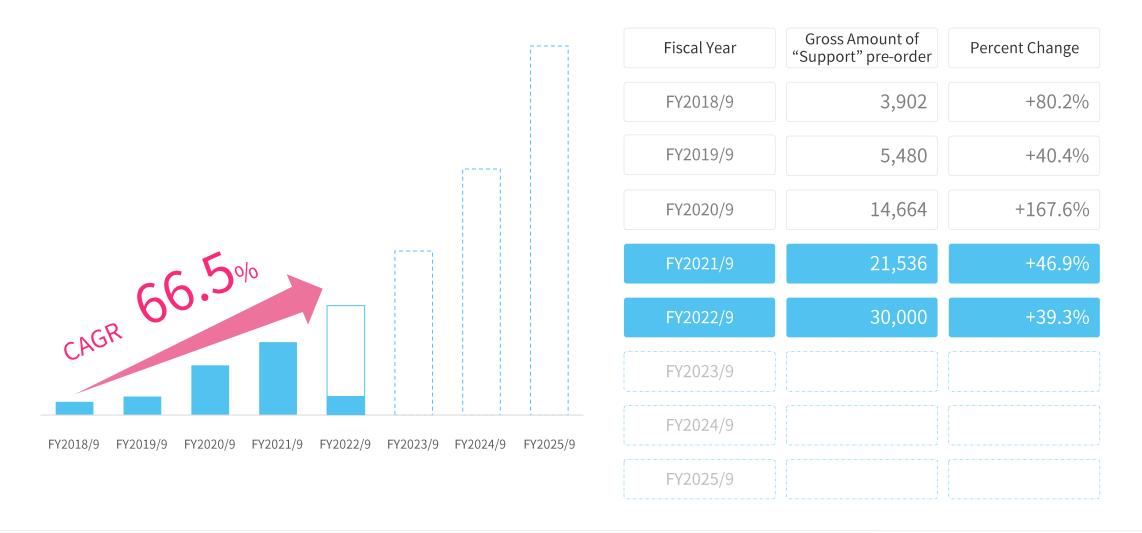
Vision of Long-Term Growth

• By expanding and strengthening Makuake's ecosystem and consequently acting as part of social infrastructure, we help connect the diverse power of people and businesses around the world, and support creation and spread of new products and services



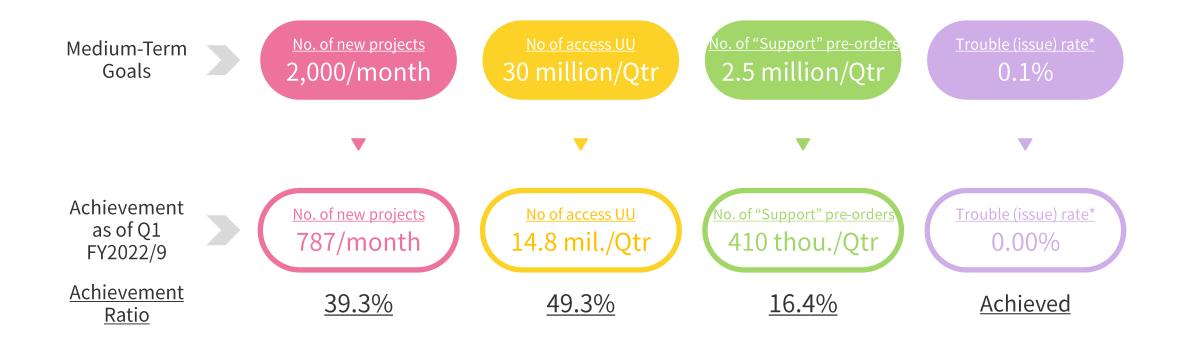
Progress Towards Medium-Term Goals

• In order to increase GMV to JPY 100 billion, which is a KGI in our medium-term growth strategy, we will implement growth strategies aiming for an annual growth of 50-70%



Current KPIs vs Medium-Term Targets

• The progress towards medium-term goals is good overall: access UU are almost at the midpoint of their target. On the other hand, the number of "support" pre-orders are a bit off due to the decline in CVR



^{*}Trouble (issue): the ratio of projects where there was a material discrepancy between the content of a project page and that of an item actually provided, meaning we were unable to deliver on the original purpose of the "support" pre-order and had to make an adjustment on our side

Risks Accompanying Growth and Countermeasures

• We will grasp, analyze, and evaluate risks that may emerge as we execute our medium-term growth plan, implement countermeasures and control these risks

	Possible risks	Impact on Business	Measures against risks
1	Leakage of personal information through hacking, etc.	High	Regular security audits
2	Issues with projects, such as delivery delays	Medium	 Continuous operation and improvement of screening and monitoring systems
3	Considerable shrinkage of the Internet ad market due to the regulations on Internet ads	Medium	Sharing of information with online ad media and agenciesSpeedy proactive measures
4	Risks related to the securing and loss of personnel	Low	 Improvements to the flexibility of our arrangements accommodating remote work and diverse workstyles Maintenance of an appropriate pay system supported by the sound financial standing Securing a variety of career options by creating new businesses,
* For other r	risks, please see our Annual Securities Report		business bases, etc.

Appendix

Business Results Summary, YoY

(Unit: JPY million)	Q1 FY2021/9	Q1 FY2022/9	Change YoY	Percent Change YoY
Gross Amount of "Support" pre-orders: GMV (Tax included)	4,512	5,369	+857	+19.0%
Net Sales	992	1,152	+159	+16.1%
Gross Profit	805	923	+117	+14.6%
Operating Profit	152	38	△113	△ 74.6%
Ordinary Profit	152	38	△113	△74.6%
Net Income (Qtr)	105	90	△15	△14.4%

Business Results Summary: QoQ, standalone quarter

(Unit: JPY million)	Q4 FY2021/9	Q1 FY2022/9	Change QoQ	Percent Change QoQ
Gross Amount of "Support" pre-orders: GMV (Tax included)	5,807	5,369	△437	△7.5%
Net Sales	1,288	1,152	△135	△10.5%
Gross Profit	1,031	923	△108	△10.5%
Operating Profit	128	38	△89	△69.9%
Ordinary Profit	125	38	△87	△69.2%
Net Income (Qtr)	116	90	△26	△22.4%

	Q1 FY2021/9	Q1 FY2022/9	Change YoY	Percent Change YoY
No. of New Projects	1,826	2,360	+534	+29.2%
Project Owners Repeat Rate (%)*1	43.6	47.1	_	+3.4pt
Repeat "Support" pre- order Rate (%)*2	74.1	77.0	_	+3.0pt
No. of Access Unique Users	9,026,738	14,801,463	+5,774,725	+64.0%
No. of Members	1,391,071	1,981,004	+589,933	+42.4%
No. of "Support" pre-orders	414,324	418,108	+3,784	+0.9%

^{*1} Ratio of new projects published during the period by owners who had had a previous project with us within the prior 12 months to total number of published new projects
*2 Ratio of gross amount of "support" pre-orders placed during the period by supporters who had had a previous "support" pre-order within the prior 12 months to total gross amount of "support" pre-orders via Makuake's services. Note that as of FY2020/9, we are using an improved calculation method with better data accuracy

KPIs: QoQ, standalone quarter

	Q4 FY2021/9	Q1 FY2022/9	Change QoQ	Percent Change QoQ
No. of New Projects	2,215	2,360	+145	+6.5%
Project Owners Repeat Rate (%)*1	42.8	47.1	_	+4.2pt
Repeat "Support" pre- order Rate (%)*2	76.0	77.0	_	+1.0pt
No. of Access Unique Users	14,442,316	14,801,463	+359,147	+2.5%
No. of Members	1,874,196	1,981,004	+106,808	+5.7%
No. of "Support" pre-orders	524,737	418,108	△106,629	△20.3%

^{*1} Ratio of new projects published during the period by owners who had had a previous project with us within the prior 12 months to total number of published new projects
*2 Ratio of gross amount of "support" pre-orders placed during the period by supporters who had had a previous "support" pre-order within the prior 12 months to total gross amount of "support" pre-orders via Makuake's services. Note that as of FY2020/9, we are using an improved calculation method with better data accuracy

Dividend Policy

As the company is currently in a state of growth, we believe that by retaining profits and prioritizing investment in expanding business size and improving earning power will lead to maximization of our corporate value and a continuous stream of profit return to shareholders.

As to future distribution of dividends out of surplus, our basic policy is to do so with consideration of balance versus retaining profits. For the time being, we have elected for policy prioritizing retaining profits, and no determination has been made as to the timing for issuing dividends.

Disclaimer and Caution Regarding Future Outlook

- While the content of this document has been prepared based on generally-recognized economic and social conditions as of January 25, 2022 and certain assumptions deemed reasonable by Makuake, Inc., it may change without notice due to shifts in business environment and other factors.
- When investing, please be sure to read prospectuses for issuance of new shares and stock offering (and any amendments thereto) prepared by the company before making any decision, at your own judgement, as an investor.
- Risk and uncertainty include general domestic and international economic conditions such as general industry and market conditions, and fluctuations in interest and currency exchange rates.
- Please note that Makuake, Inc. is under no obligation to update or revise "outlook information" provided in this document, even if new information comes to light or material future events occur.

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Makuake